User's Guide for Legal Representatives

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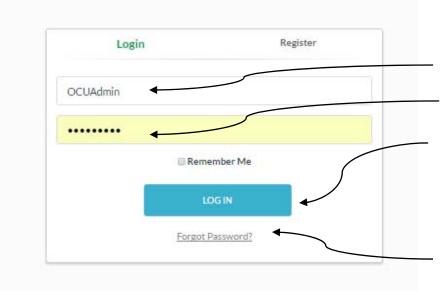
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This User's Guide is meant to be used while you have the system open, so you can follow along.

Logging in



To Log In, click the menu item titled "log in"



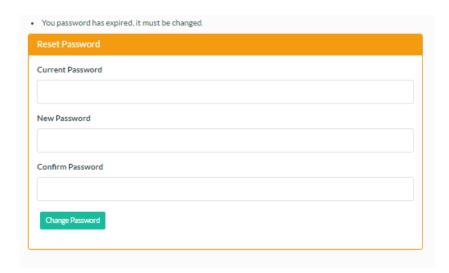
Supply your username, (this will always be your email address) and your password,

and click Log In.

If you find you've forgotten your password, the Forgot Password link will change your existing password into a system-created one, and send an email to the email address on your account containing the new credentials.



Changing Your Password



Any temporary password will expire after you use it once, and you'll have to change it to continue.

In order to change your password after you've logged in, you must supply your existing password.

Below this field, you must supply your new desired password, twice.

Because this system contains
Protected Health Information,
you must supply a 'strong'
password that is no shorter
than 10 characters, and contain
a combination of lower and
uppercase letters, one number,
and at least one special
character, such as an
exclamation point.

Your Legal Representative Profile



At the top will be information on the status of your Card Application – since you can't obtain products without a completed Card, we show this to you to here to help you stay aware.

Your ID Photo, if you've provided one, is also present.

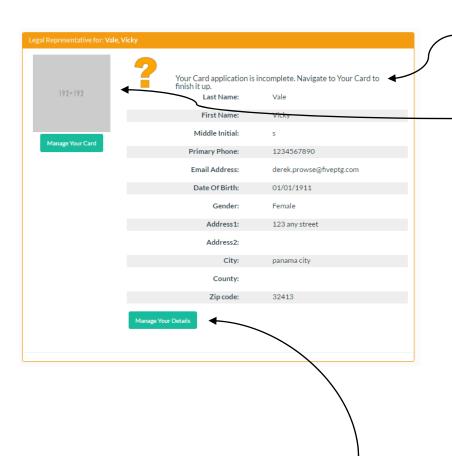
It's important to make sure that your information is correct.

If you need to have your name, DOB, or gender changed contact their physician – only he or she can change this.

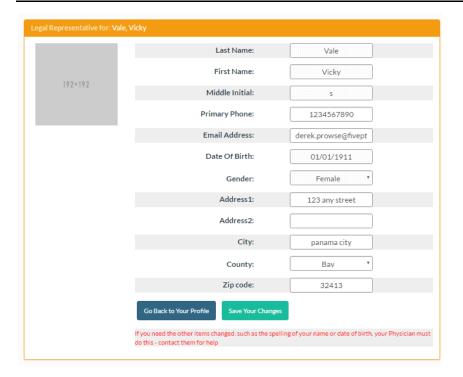
You may change your phone number or email address any time you like. Remember: your email address is your login name, if something happens and you need your email address changed but can't do it on your own, your Patient's physician can change it for you.

If you wish to change your Address, you must do so by applying for a new Card. We'll show you how to do that later in this document.

Click Manage Your Details to update your information.



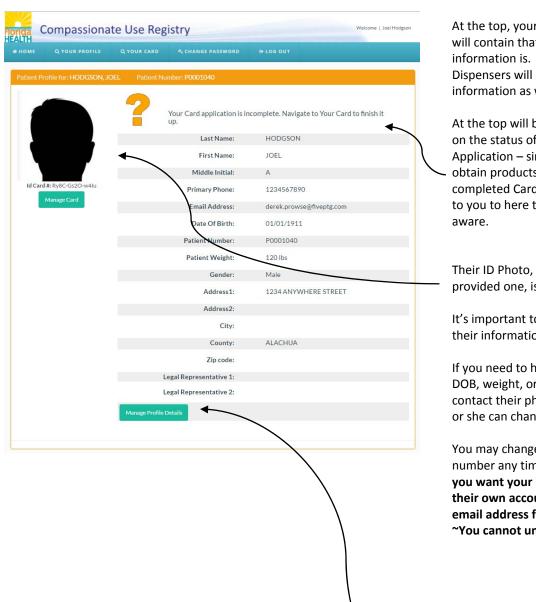




After clicking Manage Your Details, you'll be taken to a page where you can change what you would like to update.

Click Save your Changes to save what you updated, or Go Back to Your Profile if you changed your mind.

Your Patient's Profile



At the top, your Patient's Profile will contain that your current information is. Physicians and Dispensers will see this information as well.

At the top will be information on the status of their Card Application – since they can't obtain products without a completed Card, we show this to you to here to help you stay

Their ID Photo, if you've provided one, is also present.

It's important to make sure that their information is correct.

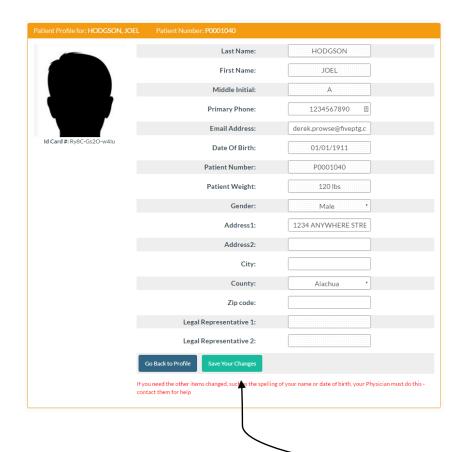
If you need to have their name, DOB, weight, or gender changed contact their physician - only he or she can change this.

You may change their phone number any time you like. If you want your patient to have their own account, supply an email address for them to use. "You cannot undo this action"

If you wish to change their Address, you must do so by applying for a new Card. We'll show you how to do that later in this document.

Click Manage Your Details to update your information.





After clicking Manage Your Details, you'll be taken to a page where you can change what you would like to update.

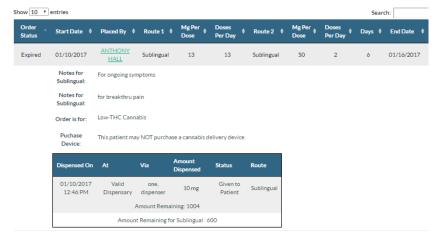
Click Save your Changes to save what you updated, or Go Back to Your Profile if you changed your mind.

Your Patients are associated to their physician in the Registry – this is how they are able to view them in the system as a patient, and place Orders. Only one Physician can be this way for them.

If you longer wish to work with their current Doctor, you may click "Leave Your Current Physician". You cannot undo this, so be sure this is what you want.



Your Patient's Orders



At your Patient's Profile, below their information you'll find their Orders.

When a physician places an order, they must specify if the order is for Low-THC Cannabis (contains very little THC), or Medical Cannabis (contains THC). In the Registry, Low-THC Orders are a grey color. Medical Cannabis Orders will be green.

They'll also record the Form – such as oral, vaporizers, and so on. They can save up to two forms in each of your Orders.

For each form, they'll record an amount per dose and number of doses per day they want you to take.

Each order has a few different types of Statuses:

Scheduled: This order 'turns on' in the future – you cannot get products for it until the Start Date listed.

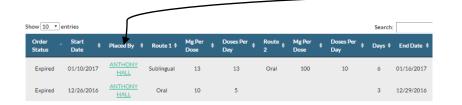
Open: This order is 'live' and your Dispensing Org can dispense for it.

Complete: you've obtained all the products allowed for the order, and it's done now.

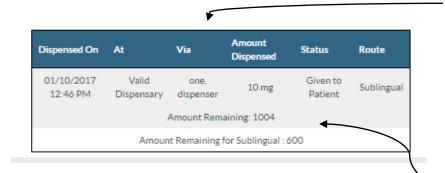
Expired: the End Date of the order happened, and you can no longer use it to obtain products.

Cancelled: your physician 'turned off' the order.





If you need information about the Physician that placed this order, click their name, and you'll be taken to a page that displays their address and other helpful information.

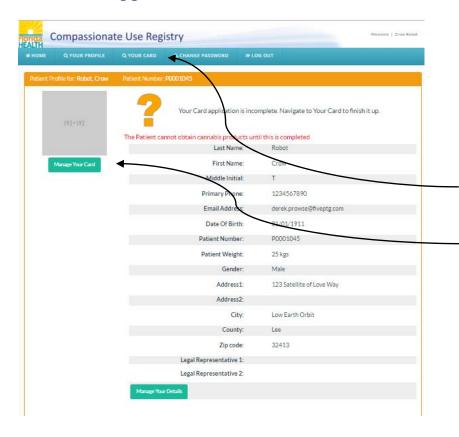


If you click on any Order, it will expand to show you the history of all the times you obtained Products from a Dispensing Organization. You'll be told when, where, who recorded it, and how much. If a dispensation is out for delivery, you'll see which staffer currently has the products.

You'll also see how much products you had left after each dispensation



Your Card Application



When you are first given a Registry Account, you'll need to apply for a Card in order to obtain products for any Orders your patients have. The Card will expire 1 year after the date of your previous card's approval, so this message will help you know when to renew it, too.

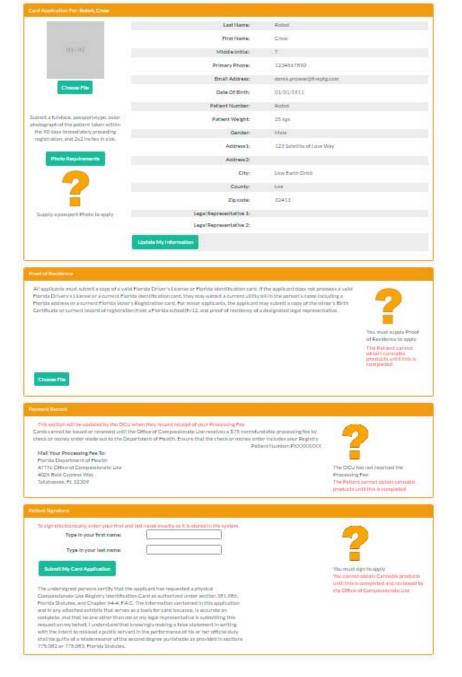
To take care of this, you can click Your Card in the Menu,

Or click Manage Your Card at your Profile.

Remember: If you update the address on your card application, it won't show up on your Profile until the Card is accepted by the Office of Compassionate Use.



Compassionate Use Registry



Your Card Application/Renewal looks like there's a lot to do, but it's really just four things:

You need to upload a passporttype photo.

You might also want to verify the spelling of your name, your birthday, and your address; this information will get printed on your card, so it has to be right.

You need to upload documentation that meets the requirements to prove your Representation of your patient(s).

There's a fee for processing the card. You'll need to send that to the Office of Compassionate Use. They'll complete this part of the application when they receive payment.

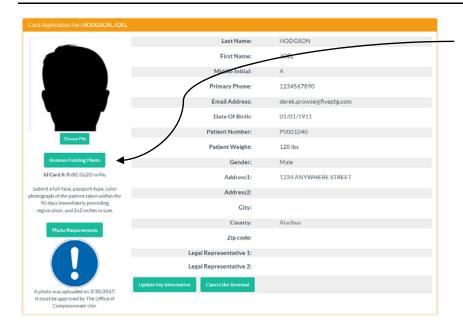
Lastly, you need to electronically sign for your application.

Once all of these requirements are met, the Office of Compassionate Use will review your application.

If they find an issue, they'll mark your Application online, and you'll get a notification of what to change/fix.

If they approve it, they'll be sending your card to you and you can start obtaining cannabis Products.





If you need to change your photo, click "Remove Existing Photo".

Be sure that your photo meets the requirements for ID cards!

Proof of Representation

A legal representative means the qualified patient's parent, legal guardian acting pursuant to a court's authorization as required under section 744.3215(4). Florida Statutes, health care surrogate acting pursuant to the qualified patient's written consent or a court's authorization as required under section 765.113. Florida Statutes, or an individual who is authorized under a power of attorney to make health care decisions on behalf of the qualified patient.

To apply to be a Legal Representative in the Compassionate Use Registry, you must upload proof of legal representation, this may be a court order, birth certificate, or other appropriate legal instrument.

For your Proof of Representation, you may upload as many files as needed by the Office of Compassionate Use. Each file cannot be larger than 4mb.

Patient Signature

To sign electronically, enter your first and last name exactly as it is stored in the system.
Type in your first name:

Crow

Type in your first name:

Robot

Submit My Card Application

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Once you have a photo and proof of Representation uploaded, you may sign to submit your application.

Warning: changing your application will restart the application process, possibly including the need for another processing fee. You should only update your application when it's about to expire, your likeness or address has changed, or when the Office of Compassionate Use marked some part of your application as incomplete.



Patient Signature

 $Congratulations \ on \ submitting \ for \ your \ Card. \ The \ Office \ of \ Compassionate \ Use \ will \ review \ your \ application. \ Check \ back \ here \ to see the \ results \ of \ their \ review$

Cards cannot be issued or renewed until the Office of Compassionate Use receives a \$75 nonrefundable processing fee by check or money order made out to The Department of Health Ensure that the check or money order includes your Registry Patient Number:PXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX

Remember: All ID Cards expire 1 year after the date of the Physician's initial order or Low-THC Cannabis or Medical Cannabis. You should renew your card 45 days before it expires. Renewal application CANNOT be used to purchase low-THC cannabis, medical cannabis, or a cannabis delivery device.

You can renew your card at any time by updating this Application. A Renewal request must be reviewed by the OCU

Notice on the collection, use, or release of Social Security Numbers

Florida law requires that public agencies provide individuals with a written statement identifying the state or federal law governing the collection, use, or release of social security numbers for each purpose for which the public agency collects an individual's social security number. The collection of social security numbers by the Florida Department of Health is either specifically authorized by law or imperative for the performance of the Florida Department of Health's duties and responsibilities as prescribed by law. This notice is provided pursuant to Subsection 119.071(5)(a), Florida Statutes. For the Compassionate Use Registry Identification Card Legal Representative Application, social security numbers are collected and used for identification purposes to ensure that the number identifiers assigned to the legal representative and qualified patient are unique and match the identities of the legal representative and qualified patient, as authorized by sections 119.071(5)(a), 2. and 119.071(5) (a), 6. Florida Statutes. Social security numbers collected for this purpose will remain confidential.



The application is complete and is under review at the Office of Compassionate Use You cannot obtain Cannabis products until this is completed

When your application is submitted, you'll see this blue icon. Be sure the read over the information here, as it contains some helpful details.

Be aware: at this stage, your application is Under Review, and has not yet been accepted by the OCU.

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Congratulations your Card Application was approved.

Remember: All ID Cards expire 1 year after OCU Approval. You should renew your card 45 days before it expires.

If your previous card has expired, a renewal application CANNOT be used to purchase low-THC cannabis, medical cannabis, or a cannabis deliver device.

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Your Application is completed and approved by the OCU on 3/2/2017. An ID Card has been issued to the address in your Application. When the application has been accepted, and your card prepared, you'll see an update at your Profile letting you know.

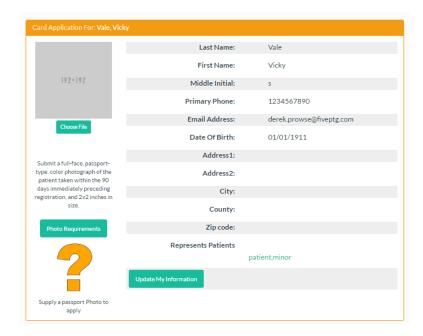
When you see this, you're able to obtain products from a Dispensation.

Don't forget – you'll need to renew your card yearly. It's advisable to start renewing 45 days before your current card expires!

Note: whenever you are added as a new Legal Representative for a patient, you must renew your card.



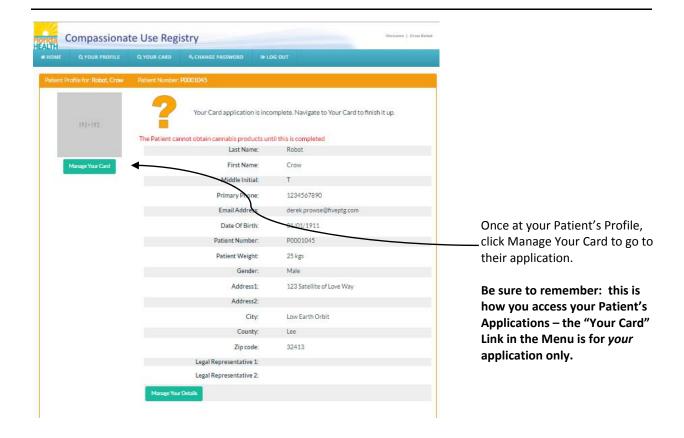
Your Patient's Card Application



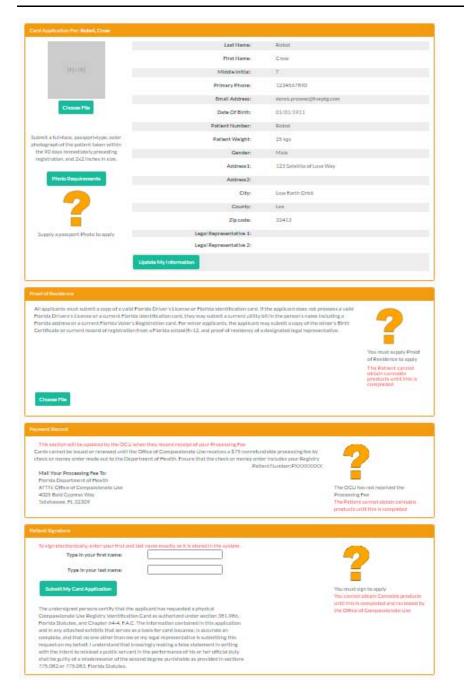
When your Patients are first given a Registry Account, you'll need to apply for a Card for them in order to obtain products for any Orders their physician has placed.

In order for your patients to be able to have products, they too must have a Cannabis Card. To apply for theirs, click their name under "Represents Patients" in your profile to be taken to their Profile.

If you do not see the right patients listed, contact their Physician – the Physician is the person who adds patients to your profile.







Your Patient's Card Application/Renewal will be very similar to your own application:

You need to upload a passport photo.

You might also want to verify the spelling of their name, their birthday, and their address; this information will get printed on their card, so it has to be right.

You need to upload documentation that meets the requirements for Proof of Residence in Florida. This isn't the same as your Proof of Representation.

There's a fee for processing the card. You'll need to send that to the Office of Compassionate Use. They'll complete this part of the application when they receive payment.

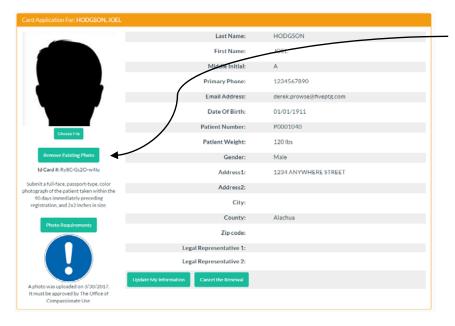
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Submit My Card Application

The unkninged person certify that the splical to the reached a shoical Companious to the Registry Restriction Cod as authorised under section 31 Std. Ratios Statema, and Outset 64 ACT The information contained in this sugarication and nave stated en eithigh that sevens as a basis for card issuers, as a cargue and off this care of the three or on legs of generation is showling this transmission of the second degree annihilate as products until this is completed and revieweed by the Office of Companion on the second office and the second office annihilate of the second office annihilate as a second

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